



Your Voice, Your Journey: Accessible and Inclusive Tourism in Ireland



Questions



1. What do you think about it?

☐ Good

☐ Bad

☒ Not sure



This is an Easy to Read survey.

What is this survey about?

Questions

?

1. What do you think about it?

☐ Good

☐ Bad

☒ Not sure

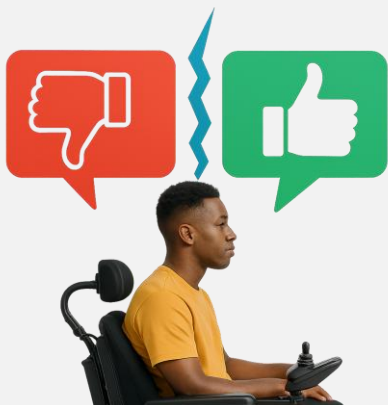
This survey is called **Your Voice, Your Journey**.



It is about accessible and inclusive travel and tourism in Ireland.



It is for people with accessibility needs.



It asks about your trips, and what works well or not well for you.



You can ask someone you trust to help you.



You can skip any question you do not want to answer.



There are 20 questions.

Part 1

Travelling in Ireland



Question 1:

In the last year, have you taken a trip or holiday in Ireland?



Yes

☐

No

☐



Question 2:

In the last year, how often have you taken a trip or holiday in Ireland?



Very often

☐

Sometimes

☐

Often

☐

Never

☐

Question 3:

When you travel in Ireland, do you ever stay overnight away from home?



Yes

☐

No

☐



Question 4:

Who do you travel with?
You can tick more than 1.



On your own

☐

With family or friends

☐

With a carer or support person

☐

With an organised group
or tour

☐

Part 2

Planning and Information



Question 5:

Before you visit a new place, do you check if it will work for your access needs?



Yes

☐

No

☐



Question 6:

Is it easy or hard to find clear information about accessibility when you travel in Ireland?



Very easy

☐

Easy

☐

Hard

☐

Very hard

☐



Question 7:

How do you find out if a place or service will work for you?
You can tick more than 1.



I contact the place or company

☐

I look at the website or app

☐

I ask people I know

☐

I use trusted access information

☐

Other

☐

If you said 'other', you could tell us more about how you get information.



Part 3

Transport and Getting Around





Question 8:

When you travel in Ireland,
what transport do you use?
You can tick more than 1.



Public transport (bus, train)

☐

Taxi

☐

Own car

☐

Hire car

☐

Ferry

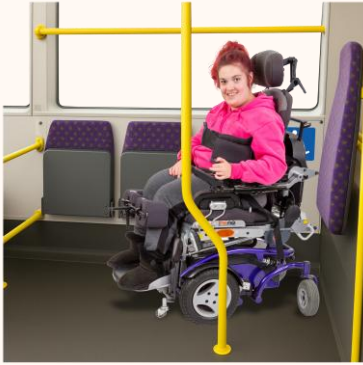
☐

Other

☐

If you said 'other', you could tell us more about the transport you use.





Question 9:

Is it easy or hard for you to use transport when travelling in Ireland?



Very easy

☐

Easy

☐

Hard

☐

Very hard

☐

If transport is hard, you could tell us more if you want.

For example, parking, footpaths, ramps, lifts, or getting help from staff.



Part 4

Where you Stay and Visit





Question 10:

When you travel in Ireland, do you visit places or do activities?
For example, attractions, events, shops, parks.



Yes

☐

No

☐



Question 11:

What kinds of places or activities do you go to?
You can tick more than 1.



Natural places
(beaches, parks, viewpoints)

☐

Cultural or heritage places
(museums, castles)

☐

Arts or entertainment
(theatre, cinema, festivals)

☐

Leisure or shopping
(stadiums, shops, dining)

☐

Community or local events

☐

Other

☐

If you said 'other', you could tell us more about the places you like to visit or the things you like to do.





Question 12:

Do you use or need any aids, equipment, or support when you stay or visit somewhere in Ireland?



Yes

☐

No

☐

Not sure

☐

You might need an accessible room, quiet room, hoist, a certain room layout, or a support person. You could tell us about this.



Question 13:

Do you bring aids, equipment or support with you when you travel in Ireland?



Yes

☐

No

☐

For example, you might use mobility aids, communication devices, personal assistance. You could tell us about this, if you want.



Question 14:

Have you ever stayed in or visited a place that was called accessible or inclusive, but did not work for you?



Yes

☐

No

☐

If 'yes', you can tell us what happened, if you want.

Part 5

How you are treated





Question 15:

How welcome do you feel from staff when you travel in Ireland?



Very welcome



Mostly welcome



Not very welcome



Not welcome



Question 16:

Have you ever felt left out or badly treated when travelling in Ireland?



Yes

☐

No

☐

Prefer not to say

☐

If you said 'yes', you could tell us a little bit about what happened, if you want.

Question 17:



Do you feel you get fair value for money when travelling in Ireland, compared to people without access needs?



Yes

☐

No

☐

Sometimes

☐

Not sure

☐

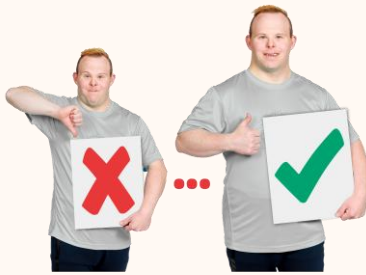
If you said 'no' or 'sometimes', you could tell us why, if you want.

Part 6

Improving accessible and inclusive tourism



Question 18:



Which 2 things would most improve travel in Ireland for you?

Tick up to 2.



Places to stay

☐

Staff and how they treat you

☐

Attractions and experiences

☐

Information and booking

☐



Value for money

☐

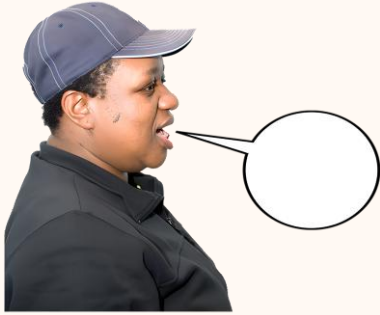
Transport

☐

Other

☐

If you said 'other', you could tell us more about what would improve travel in Ireland for you.



Question 19:

Is there anything else you want to tell us about accessibility and inclusion when you travel in Ireland?



Part 7

About you





Question 20:

Which of these are right for you?
You can tick more than 1.



I am an older person

☐

I am from the
LGBTQI+ community

☐

I use mobility or
walking aids, or have
physical difficulties

☐

I am blind or partially
sighted, or deaf or hard
of hearing

☐



I am neurodivergent or
have learning, thinking
or memory difficulties

☐

I have long-term illness,
mental health needs,
or other access needs

☐

Other, please tell us if you
want

☐

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